

Business Solutions through the Cloud



“BrightGen have exceeded all expectations, both in delivery and on-going Service Management, I cannot praise them enough”
Global Manufacturing Co CIO

“Very impressed with BrightGen, the success is obvious with such a significant take up of the applications within the business”
Global Markets IT Director

“WOW!!! Excellent service”
BU Europe Services IT

“Talk about fast implementation”
Head of Business Management

BrightGen Ltd
4 Swanbridge Park
Black Croft Road
Witham, Essex, CM8 3YN
T: 01376 520578
F: 01376 511349
E: info@brightgen.com
www.brightgen.com

BrightGen are helping companies of all sizes to take advantage of the many benefits provided by the Force.com platform and Salesforce.com CRM. We offer guaranteed delivery, based on our unique approach, experience and focus on customer satisfaction.

BrightGen Business Solutions

BrightGen has developed a range of product solutions that deliver immediate business benefits.

Bright Building Blocks – BrightGen's existing Force.com components ensure new products and services are delivered in record time, reducing cost and increasing customer satisfaction.

Bright Flow – BrightGen's mobile framework solution has been designed to integrate with Force.com extending the cloud to mobile workforce solutions.

Bright Load – BrightGen's automated integration solution ensures external data is synchronised with Salesforce.com and Force.com solutions including automated success and failure notifications.

BrightGen Consultancy

In our experience, the success of IT projects and services is primarily dependant on key individuals who have the attitude, delivery focus, technical ability and experience that ensures delivery success.

Force.com Solution Consulting – Building new solutions using Force.com to deliver new concepts and projects in rapid time using our proven delivery model, experience and certified resources.

Cloud Consulting – Building services that can be utilised via the Cloud takes a different approach. BrightGen consultants have unique experience in building some of the latest cloud based solutions working closely with our customers teams.

CRM Consultancy – BrightGen's implementation, integration and customisation consultants have a proven track record in delivering Salesforce.com CRM successfully every time.

BrightGen Service Management

At BrightGen, we provide full end-to-end Service Management including 24/7 support. We believe our Service Management approach is unique in the market place. Our focus includes:

- Reviewing how the applications are utilised
- Gain understanding of strengths and weaknesses
- Align improvements against business strategy
- Continuous Improvement process
- Drive value, ensure service use is maximised
- Passion for exceeding SLA measurements
- Proactively monitor key components and business processes

If you are looking for a certified Salesforce.com partner to help accelerate your next project then please contact BrightGen.